



Position	Encampment Team Lead	Classification	Non-Exempt
Reports To	Director of Outreach		
Department	Outreach	Salary Range	60,000-65,000

ABOUT MIRIAM'S KITCHEN

Miriam's Kitchen works to end chronic homelessness in Washington, DC. We advocate for permanent supportive housing as a long-term solution, while meeting short-term needs by providing healthy meals and high-quality social services to individuals who are chronically homeless.

ABOUT THE POSITION

The Encampment Team Lead will manage a team up to 5 Encampment Outreach Case Managers that will work with people who are experiencing homelessness in encampments. This position will oversee the team as they engage individuals and work on connecting client to the appropriate housing resource, mental health treatment, substance use program and/or other services needed. The team will work with individuals on identifying housing options and working through the process of housing with clients. The team will then provide supportive services while client is housed until they are matched to the needed resource.

DUTIES AND RESPONSIBILITIES

- Implement a comprehensive homeless outreach strategy for the individuals living in homeless encampments in the targeted encampment.
- Respond to encampment/engagement requests from partners (DHS, DMHHS, Park Police etc.) and follow-up accordingly.
- Track encampment data and submit required reports to DHS.
- Participate in encampment coordination calls and give updates about our territory
- Ensure timelines are followed and all milestones are met.
- Assisting with training new staff.
- Supervising at least 5 team members and providing support to team members and the different challenges they face.
- Oversee the utilization of HMIS for Encampment Outreach Case Managers.
- Build relationships in the community to facilitate clients being housed.
- Complete administrative tasks as necessary.

QUALIFICATIONS

Knowledge, Skills and Abilities

- Familiarity with the homeless services and housing landscape in Washington, DC
- Strong interest in and commitment to ending chronic homelessness in DC
- An understanding of the structural and systemic causes of homelessness
- Comfort working with a diverse population with a variety of backgrounds and lived experiences
- Ability to collaborate with staff and outside partner agencies like DHS and TCP
- Strong oral and written communication skills and sense of boundaries
- Leading and supervising a diverse team

Experience

- Bachelor's degree, licensure in a role and/or equivalent experience/training (Certified Addictions Specialist, Peer Certification, etc.), **Masters preferred.**
- Experience working in homeless outreach or other homeless services and knowledge of social services, resources, trauma-informed care etc.
- Experience providing supportive services to individuals experiencing homelessness, e.g., experience completing ACT referrals and SSI/SSDI application
- 2+ years of Supervisory experience
- Experience generating reports, budgets etc.

To Apply: Please submit your resume and cover letter to Jobs4@miriamskitchen.org with “**Encampment Team Lead**” in the subject line